# SOCIAL MEDIA & LEGAL RESEARCH:

gathering sources, building networks, disseminating research

**JUDITH TOWNEND, CITY UNIVERSITY LONDON** 

@jtownend / <a href="http://meejalaw.com">http://meejalaw.com</a>

## **KEY TOOLS**

#### CONVERSATION

- Twitter
- Facebook
- LinkedIn
- Quora
- Google +
- Blogs
- Forums

#### **SEARCH/TRACKING**

- Delicious
- Yahoo Pipes
- RSS readers
- Flickr
- Google, Ice Rocket, Bing
- Google alerts

Expand Fol request



Mellisa Frute @Melissa\_Frute

12 Jun

James Munby (\*head of Law Commssion) blocking access to justice? Secret courts here in the UK, it's #corruption #UK whatdotheyknow.com/request/james\_...

Expand



Ntumba Kapinga @Katumbayi

11 Jun

BBC - Radio 4 Law in Action - Secret courts, drones and inter...

bbc.in/JT8qU7

media

Expand



The ICLR @TheICLR

legal resource<sub>0 Jun</sub>

My view on secret courts: enough remnants of Star Chamber have

Search on "secret courts", <a href="http://search.twitter.com">http://search.twitter.com</a>



### Jonathan Markwell

@jot FOLLOWS YOU

Founder of @theSkiff, @HowSociable and @inuda. Loves helping to make new things happen with people and code. Husband of @AnnaMarkwell. 1st Twitter user in UK.

Brighton, UK · http://jot.is



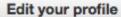
## @JOT, 1<sup>ST</sup> BRITON ON TWITTER, USER NO. 51 (JULY 12 2006)



#### **Judith Townend**

@JTownend

PhD researcher @citycljj. Behind @meejalaw; @stop\_child\_det supporter. Interests: media/tech/law. More: http://meejalaw.com/ http://bit.ly/openjustice London, England · http://itownend.com



**7,604** TWEETS

2,008 FOLLOWING

3,273 FOLLOWERS



## Meeja Law

@meejalaw FOLLOWS YOU

Legal discussion & news for online publishers gathered by @jtownend. Follow this account for media law links & blog updates.

Also see: @jtownend / @medialawUK

London, UK · http://meejalaw.com





**1,980** TWEETS

235 FOLLOWING

891 FOLLOWERS

### Centre for Law, Justice and Journalism

62 likes · 1 talking about this

mal discussion site for the Centre for Law.

wjusticejournalism.org/ or find us on

Law. Justice Journalism

<u>⊬</u> 62



✓ Liked

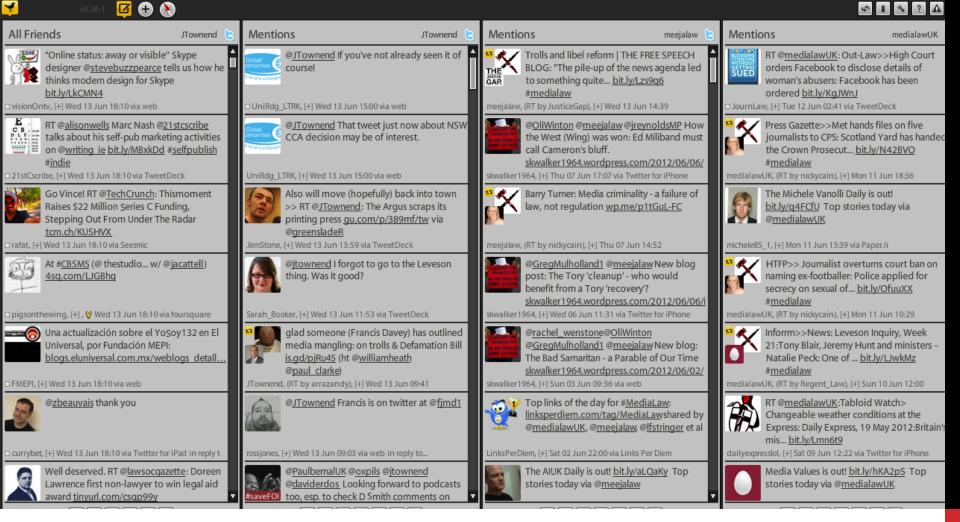


Photos

Likes

Twitter





## **TWEETDECK**

Allows multiple accounts / different function columns

#### Search: libelreform



I thought #LibelReform was meant to curb the abuse of the law not make it easier abuse http://t.co/51YkHOfF

O tiggs\_t, [+] Wed 13 Jun 18:04 via Twitter for iPhone



@englishpen @zacgoldsmith @davidhughespa @nickcohen4 @storify thanks. Keep pressure up for improvements #libelreform

O johnkampfner, [+] Wed 13 Jun 16:28 via Twitter for iPhone



RT @SLSingh: .@Paul\_Tweed If not, was it appropriate for Ian Paisley Jr MP not to disclose inthe Commons his relationship w/ you? #LibelReform @duponline

Oliving as if, [+] Wed 13 Jun 16:27 via TweetDeck



.@Paul Tweed If not, was it appropriate for Ian Paisley Jr MP not to disclose inthe Commons his relationship w/ you? #LibelReform @duponline

O SLSingh, [+] Wed 13 Jun 16:16 via TweetDeck



RT @englishpen: New: Defamation Bill Receives Second Reading http://t.co/en34mDMK #libelreform

O mellenoweth, [+] Wed 13 Jun 16:15 via web



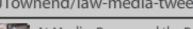
.@Paul Tweed If you were libel lawyer for Ian Paisley Jr MP, did he disclose this when he quoted you in the Commons? #LibelReform @duponline

O SLSingh, [+] Wed 13 Jun 16:13 via TweetDeck



@Paul\_Tweed Have you acted for Ian Paisley Jr MP in the past? #LibelReform @duponlino

@JTownend/law-media-tweets



At Media, Power and the Public seminar with @danhind and @NatalieFenton1 - Dan starting first half #mediapower

JTownend

O mediareformUK, [+] Wed 13 Jun 18:11 via Mobile Web



Well deserved. RT @lawsocgazette: Doreen Lawrence first non-lawyer to win legal aid award tinyurl.com/csqp99y

O David Allen Green, [+] Wed 13 Jun 18:10 via Tweet Deck



Baha Mousa death: army doctor 'ignored cries of tortured men' qu.com/p/38abd/tf

OGdnLaw, [+] Wed 13 Jun 18:07 via twitterfeed



(yes I am a very simple soul. But seriously, it's sex. It's supposed to be fun?)

millymoo, [+] Wed 13 Jun 18:06 via Twitter for iPhone



Summer Associate Success Secrets: What one thing do partners never want to hear? youtu.be/3R9TuRhsFUU (Bloomberg Law)

o edadams, [+] Wed 13 Jun 18:06 via TweetDeck



Why do we have to have all this angsty crap about sexuality? Can there not just be one rule, like play nice? huff.to/Kntq5F

\_millymoo, [+] Wed 13 Jun 18:05 via Twitter for iPhone



Is Integrating with Facebook Really a Good Idea? bit.ly/OB9ye3









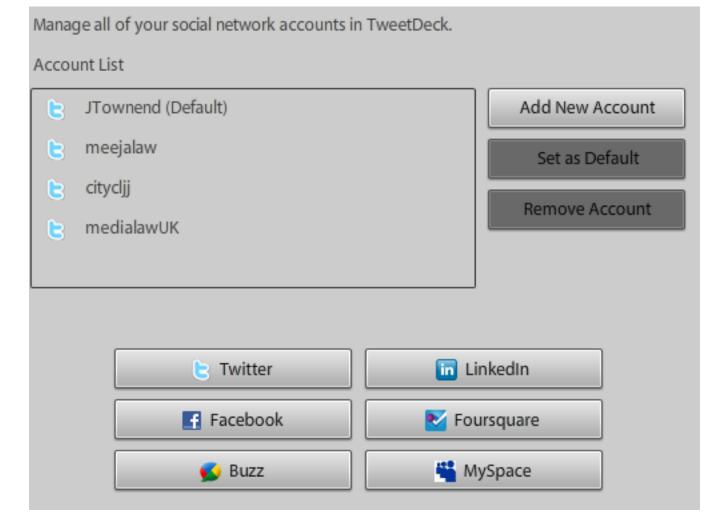


## Filter Updates

Use this form to hide updates from view. Don't worry, hidden updates are not gone forever- they will reappear when you change the parameters or click Clear.

From people:	e.g. Joe Bloggs, @twitter	
Containing words:	leveson	
From sources:	e.g. API, facebook	
	Clear filters	

Notification windows		Notification wind	dow position		
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Show notifications at most every 1 seconds					
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Column Name	Detail	Summary	Alert Sound		
DEFAULT				Δ	
All Friends (JTownend)				ш	
Mentions (JTownend)	✓			ш	
Mentions (meejalaw)	✓			ш	
Mentions (medialawUK)	✓			ш	
Mentions (citycljj)				ш	
@JTownend/law-media-twe	ets (J			V	
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## TWEETDECK - NOT JUST FOR TWITTER

Facebook, LinkedIn, Foursquare

## TRACKING TWITTER

#### **SEARCH**

http://search.twitter.com

https://twitter.com/#!/search-advanced

Google alerts/other
Twitter alert services
(Google & experiment!)

#### RSS

Cumbersome to locate feed but useful:

http://twitterhow.com/twitter-rss-feed-url-create/

http://www.journalism. co.uk/insite/tag/advanc ed-twitter-research/

## **AUTOMATED TOOLS**

#### **BLOG UPDATES**



#### **TWITTERFEED**





#### University

The Berkman Center at Harvard University was founded to explore cyberspace, share in its study, and help pioneer its development.







About

Photos

Likes

Events



## **FACEBOOK PAGES**

Post updates, notifications and connect with 'fans'



## **FACEBOOK SUBSCRIBE**

http://www.facebook.com/note.php?note\_id=278570912154930

# INVESTIGATIVE TECHNIQUES

"...there are some parts of her investigations, for example creating fake personas on social networks, which pose interesting questions about how journalism ethics will have to continue to adapt for a digital age. She has created fake Twitter accounts to tweet keywords associated with drugs, to see who interacts with them, and then used that list of people as the basis for searching for trigger words to propel her investigation onwards. It is incredibly smart."

**Martin Belam**, information architect, commenting on 'Social media, investigative journalism, ethics and security', February 2012, <a href="http://www.currybet.net/cbet\_blog/2012/02/newsrewired-nicola-hughes.php">http://www.currybet.net/cbet\_blog/2012/02/newsrewired-nicola-hughes.php</a>

## **ETHICS**

PCC complaints involving Facebook:

http://bit.ly/FacebookPCC

Media Standards
Trust Transparency
Initiative Principles

http://mediastandar dstrust.org/project s/transparencyinitiative/principles/

## **VERIFICATION**

Poynter guide:

http://bit.ly/poyntertwitter

Craig Silverman's Regret the Error blog:

http://bit.ly/Regret
TheError

Manipulated photographs

http://bit.ly/photo manipulation

#### Houla massacre picture mistake

Post categories: BBC News website

Comments

Chris Hamilton | 15:26 UK time, Tuesday, 29 May 2012







Last weekend the news agenda was dominated by reports from Syria of more than 100 people being massacred in the town of Houla.

For about 90 minutes on Sunday, the BBC News website illustrated its story about what had happened with a picture of shrouded bodies in neat rows, with a child jumping over one of the rows.

It's an incredibly powerful picture, bringing home the shocking aftermath of a massacre.

Except that it's not from this incident at all, but was taken almost a decade earlier, in Iraq, by professional photographer Marco Di Lauro, who works for Getty Images.

The picture was first spotted as it circulated on Twitter, the social networking site, on Sunday, apparently sourced from activists in Syria, triggering our process for checking user-generated content.

Efforts were made to track down the original source and, having obtained some information pointing to its veracity, the picture was published, with a disclaimer saying it could not be independently verified.

However, on this occasion, the extent of the checks and the consideration of whether to publish should have been better.

It was a mistake - rectified by the removal of the image as soon as it was spotted - and we apologise for it.

Ross Jones, Andy Cooper and Hilary Scott retweeted you

10h: glad someone (Francis Davey) has outlined media mangling: on troll...









Ross Jones @rossjones

10h

10h

@JTownend Francis is on twitter at @fjmd1

View conversation

#### Eat Play Law favorited your Tweet

10h

10h: glad someone (Francis Davey) has outlined media mangling: on troll...





Jon Baines @bainesy1969

12h

@PaulbernalUK @oxpils @jtownend @daviderdos Looking forward to podcasts too, esp. to check D Smith comments on DPA enforcement against media

View conversation



Paul Bernal @PaulbernalUK

12h

@OxPILS @jtownend @bainesy1969 @daviderdos Excellent!

View conversation



OxPILS @OxPILS

19h

@PaulbernalUK @JTownend @bainesy1969 @daviderdos - thanks - just to say OxPILS will be producing a conference report!

View conversation

#### OxPILS retweeted you

19h

23h: glad court records issue raised @oxpils today.need robust debate o...



## **LEGAL RESOURCES**

- Out-Law.com (TMT & sourcing)
   http://www.out-law.com/en/topics/tmt--sourcing/
- 5RB case reports: <a href="http://www.5rb.com/casereports/">http://www.5rb.com/casereports/</a>
- One Brick Court: <a href="http://www.onebrickcourt.com/">http://www.onebrickcourt.com/</a>
- RPC Privacy blog: <a href="http://blog.rpc.co.uk/privacy-law/">http://blog.rpc.co.uk/privacy-law/</a>
- Inforrm: <a href="http://inforrm.wordpress.com">http://inforrm.wordpress.com</a>
- Professor Mark Pearson: <a href="http://journlaw.com/">http://journlaw.com/</a>

## **CONTACT ME**

#### @jtownend on Twitter

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- http://lawjusticejournalism.org / @citycljj
- @medialawUK (automated news)
- JUDITH.TOWNEND.1@CITY.AC.UK
- JT.TOWNEND@GMAIL.COM

Find me on Delicious, Google Plus, Linkedin, Skype etc...